

# Parent+ App Privacy Policy

Effective Date: 12.10.25

Publisher: Heartlands Church

Licensed Technology Provider: Amazing Life Foundation (“Amazing Life”)

## 1. Overview

This Privacy Policy explains how Heartlands collects, uses, and protects personal information through the Heartlands Church] Parent+ App (“the App”), which operates using technology licensed from Amazing Life Foundation, a nonprofit based in Collin County, Texas.

By using the App, you consent to this Policy. If you do not agree, please discontinue use of the App.

## 2. Information We Collect

### a. Information You Provide Directly

- Name, email address, and optional phone number when creating an account or contacting us.
- Submissions through in-app forms (e.g., volunteer sign-ups, messages, prayer requests).

### b. Information Collected Automatically

- Device type, operating system, and App version.
- Usage data (pages viewed, session times, crash logs).
- Approximate location (city or region only).

### c. Information from Amazing Life Foundation

Amazing Life may provide aggregate analytics to your church to improve App performance. Amazing Life does not sell or use user data for advertising.

### **3. How We Use Information**

- Deliver and personalize content and features.
- Send updates or notifications you request.
- Improve security and technical performance.
- Comply with legal obligations.

We never sell or rent personal information.

### **4. Legal Bases for Processing**

We process data on the basis of consent, legitimate interests (in ministry and communications), and legal compliance.

### **5. Children's Privacy**

The App is family-oriented and used under parental guidance. We do not knowingly collect information from children under 13. If you believe a child has submitted personal data, contact us at [connect@heartlandchurch.org](mailto:connect@heartlandchurch.org) for deletion.

### **6. Data Storage and Security**

Data is stored on secure servers operated by Amazing Life or its authorized providers. We use reasonable technical and organizational safeguards but cannot guarantee absolute security.

### **7. Data Sharing**

We may share information only with:

- Amazing Life Foundation (for hosting and support);
- Trusted vendors under confidentiality agreements;
- Authorities when required by law.

We do not permit third-party tracking for advertising purposes.

## **8. Data Retention**

Information is retained only as long as needed for ministry or legal purposes. To request deletion, email [connect@heartlandchurch.org](mailto:connect@heartlandchurch.org)

## **9. Your Rights**

You may request access, correction, or deletion of your personal data by contacting [connect@heartlandchurch.org](mailto:connect@heartlandchurch.org). We will verify your identity before acting on the request.

## **10. International Transfers**

Data is stored in the United States. By using the App outside the U.S., you consent to that transfer and processing.

## **11. Links to Other Sites**

Third-party links may appear in the App. We are not responsible for their content or privacy policies.

## **12. Changes to This Policy**

We may update this Policy from time to time. Revisions take effect when posted in the App or on our website.

### **13. Contact Us**

Heartlands Church

Email: [Connect@heartlandschurch.org](mailto:Connect@heartlandschurch.org)

Address: 10000 Yankee Hill Rd.

For hosting or technical privacy matters:

Amazing Life Foundation

Email: [privacy@amazinglife.org](mailto:privacy@amazinglife.org)

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